EDMUND I. PARNES, D.M.D.
Diplomate, American Board of
Oral and Maxillofacial Surgery
BRETT A. PAREDES, D.M.D., M.D.

June 20, 2005

Mr. Steven E. Seigel D.A. Telcom, Inc. 27506 SW 167<sup>th</sup> Court Homestead, FL 33031

Dear Mr. Seigel:

I am very pleased with our short, but very favorable professional relationship.

As you know, we found your name in the yellow pages. It is surprising, these days, to be able to find such a competent, intelligent and effective business operation.

Not only did you answer all our questions in an understandable manner, you were here promptly when called and returned for the installation as promised.

In addition to the extreme competence that you demonstrated, you surprised us further by reducing the fee you had originally quoted us because you did not need to use a certain piece of equipment. I never would have known what you used and very much appreciate your honesty.

If I can ever be used as a reference for a future customer for you, please do not hesitate to have your client call me.

Yours truly

Edmund I. Parnes, DMD