

November 12, 2003

Steve Siegel D. A. Telcom, Inc. 27506 SW 167 Court Homestead, FL 33031

Dear Steve:

I am writing to thank you for your dedication, professionalism, and craftsmanship in both my home and my office. Your work is unparalleled and exceeded only by your pleasant good nature, and our ability to depend on you. Our phones and DSL service have never worked better in our office, and I would wholeheartedly recommend you to any of my friends or colleagues that need your talents.

If I can ever be of any service to you, please do not hesitate to call. It is an undeniable pleasure to work with a professional of your caliber.

Sincerely,

KIRK W. B. WAGAR

KWBW/lm